



Who We Are

Qlarion is a government innovation firm that provides data and analytics solutions for federal, state and local government agencies. Using our IMAGINE™ innovation framework, we work with our clients to identify high value use cases, design and implement data and analytics solutions, and establish Centers of Excellence that create lasting impact for our clients and the people they serve.



What We Do



Optimize Financial Performance

Qlarion builds financial analytics solutions by leveraging Core Financial ERP systems and then analyzes both spending and budgeting.



Enable Transparency & Open Government

Our solutions combine open and restricted data to increase constituent satisfaction and improve citizen engagement.



Improve Employee Performance

Our systems increase employee retention and measure employee performance by analyzing skills assessments, salaries and more to improve employee retention and performance.



Combat Waste, Fraud, and Abuse

We combine the power of advanced analytics with the force of data visualization to identify improper payments and overspending.



Enterprise Performance Management

Qlarion builds systems that define, track and share enterprise-wide KPIs that lead to organizational performance improvements.



Improve Contact Center/311 Operations

Our analytics solutions enable call center operators to resolve citizen concerns via the web, email, phone, or online chat as managers measure performance to improve operations.

Qlarion transforms state, local, and federal agencies into data-driven organizations by injecting analytics into their business. Our solutions are designed to improve customer service, increase operational efficiency, and reduce costs.

Sample Solutions & Use Cases

Discover Opportunities for Consolidated Purchasing

Analyze agency spending to identify instances in which similar goods and services are being purchase separately.

Anticipate Workforce Needs and Skills Gaps

Prepare for aging government workforce and create strategies for developing pipeline of talent. Identify skill gaps and implement recruiting methods for specific in-demand skills.

Identify Missed Savings and Inappropriate Spending

Use predictive analytics to discover common patterns, then apply patterns to new data to find bad actors.

Drive Performance through Organization-Wide KPIs

Improve performance by defining, tracking and sharing KPIs across the enterprise.

Eliminate Backlogs in Permit and License Process

Prioritize work of inspectors and reviewers, enable measurement and tracking of performance for executives and provide transparency to citizens.

Under their nuclear umbrella, the US Department of Energy manages large, highly complex capital projects to manufacturer nuclear propulsion systems for the Navy. Qlarion designed a new financial analytics solution using data from their new Core Financials ERP system to meet the current and future need of the Government staff. Qlarion's team had to meet the added challenge of designing and implementing the financial analytics solution while the new ERP system was being implemented.



The City of Boston was suffering from a 4-month backlog of unprocessed permits. Qlarion designed and built a performance management analytics package that prioritized work for reviewers, inspectors, managers, and executives, thereby allowing them to measure and track the permit application process. The result was a 20% improvement in permit throughput and elimination of the backlog. Qlarion also created Permit Finder, a web/mobile app that shows citizens the status of their permit application and reduces the customer service workload at City Hall.

CITY of BOSTON

The Massachusetts Office of the State Auditor is charged with ensuring that every dollar disbursed by the State is a dollar well spent. To help expand their use of analytics across the agency, Qlarion's team designed and built a data visualization solution for the State's auditors that incorporates sophisticated predictive models through a highly visual interface. This solution allows them to more quickly and easily analyze spending patterns of individual agencies and compare peer groups to identify outliers of overspending and potential missed savings.

Mass.gov